



DOVE HOUSE SCHOOL ACADEMY TRUST
Acceptable Use Policy and Agreement

Policy Title		Acceptable Use Policy and Agreement	
Author / Reviewer		Data Protection Lead	
Trustee Committee		Delegated to the Headteacher	
Signed by Chris Toner (Interim Headteacher)			
Reviewed	January 2021	Approved	January 2021
		Next Review	July 2021

Introduction

This policy is designed to enable acceptable use for staff and trustees. This policy covers all individuals working at all levels and grades, including members of the senior leadership team, teachers, support staff, consultants, contractors, trainees, home workers, casual and agency staff, volunteers and trustees. They are collectively referred to as "**staff**" in this policy.

The School provides a range of ICT resources which are available to staff members and trustees. To ensure the safety of staff and pupils, it is important that all staff follow the guidelines detailed below.

This policy aims to:

- Promote the professional, ethical, lawful and productive use of the School's ICT systems and infrastructure.
- Define and identify unacceptable use of the school's ICT systems and external systems.
- Educate users about their data security responsibilities.
- Describe why monitoring of the ICT systems may take place.
- Define and identify unacceptable use of social networking sites and school devices.

- Specify the consequences of non-compliance.

This policy applies to staff and all users of the School's ICT systems are expected to read and understand this policy. To confirm acceptance of the policy, users will sign an Acceptable Use Agreement which is attached to this policy. Breach of this policy may result in disciplinary action.

The use by staff, and monitoring by the School, of its electronic communications systems is likely to involve the processing of personal data and is therefore regulated by the Data Protection Act 2018, together with the Employment Practices Data Protection Code issued by the Information Commissioner. Staff are referred to the School's Data Protection Policy for further information.

If you are in doubt and require clarification on any part of this document, please speak to the Data Protection Lead.

Provision of ICT Systems

All equipment that constitutes the School's ICT systems is the sole property of the School.

No personal equipment can be connected to or used with the School's ICT systems. Memory USB sticks must be encrypted and can only be used if they are provided by the school.

Users must not try to install any software on the ICT systems without permission from the IT Manager. If software is installed without permission, it may cause extensive damage to the ICT systems and users could be held personally liable for any costs incurred in rectifying the damage.

The IT Manager is responsible for purchasing and/or allocating ICT equipment to individuals. Individual laptop/desktop computers or ICT equipment may be removed at any time, without prior warning, for regular maintenance, reallocation or any other operational reason. Maintenance includes, but is not limited to, new software installations, software updates, reconfiguration of settings and computer re-imaging.

Users are not permitted to make any physical alteration, either internally or externally, to the School's computer and network hardware.

Network access and security

All users of the ICT systems at the School must first be registered. Following registration, a network user account will be created, consisting of a username, password and an e-mail address. All passwords must be complex to ensure data and network security. All user account details are for the exclusive use of the individual to whom they are allocated. Staff are responsible for ensuring their password remains confidential and their account is secure. Passwords must be regularly changed.

All users are personally responsible and accountable for all activities carried out under their user account(s). Users must take all reasonable precautions to protect their user account details and must not share them to any other person, except to designated members of the IT Team for the purposes of system support. Users must report any security breach or suspected breach of their network, email or application account credentials to the IT Manager as soon as possible.

Users can only access areas of the school's computer systems to which they have authorised access.

When any computer is left unattended, it must either be logged off or locked. Activity that threatens the integrity of the school ICT systems, or activity which attacks or corrupts other systems, is forbidden. Users' internet activity must not compromise the security of the data on the school ICT systems or cause difficulties for any other users.

Under no circumstances can a pupil be allowed to use a staff computer account, unless being directly supervised by the account owner.

School Email

Where email is provided, it is for academic and professional use, with no personal use being permitted. The School's email system can be accessed from both the school computers, and via the internet from any computer or phone via an app. Wherever possible, all school related communication must be via the school email address.

The sending of emails is subject to the following rules:

- Language must not include swear words or be offensive or abusive.
- Emails or attachments of a pornographic, illegal, violent, sexist or racist nature are not permitted.
- Sending of attachments which contain copyright material to which the School does not have distribution rights is not permitted.
- The use of personal email addresses by staff for any official school business is not permitted.
- The forwarding of any chain messages/emails etc. is not permitted. Spam or junk mail will be blocked and reported to the email provider.
- Any electronic communication which contains any content which could be subject to data protection legislation (e.g. sensitive or personal information) will only be sent using secure and encrypted email or password protection.
- Emails must never contain student's full names either in the subject line and preferably not in the main body of the text. Initials must be used wherever possible.
- Access to school /setting email systems will always take place in accordance with data protection legislation and in line with other appropriate school/setting policies e.g. confidentiality.

- Members of the community must immediately tell the Headteacher if they receive offensive communication and this will be recorded in the relevant files/records (such as safeguarding)
- Staff will be encouraged to develop an appropriate work life balance when responding to email.
- Emails sent to external organisations must be written carefully and checked before sending, in the same way as a letter written on school headed paper would be.
- School email addresses and other official contact details will not be used for setting up personal social media accounts.
- Where possible emails must not contain personal opinions about other individuals, e.g. other staff members, students or parents. Descriptions of individuals must be kept to a professional and factual manner.

Internet Access

Internet access is provided for academic and professional use only.

The School's internet connection is filtered, meaning that a large amount of inappropriate material is not accessible. However, on occasions it may be possible to view a website which is inappropriate for use in a school. In this case the website must be reported immediately to the IT Manager

Staff must not therefore access from the School's system any web page or any files downloaded from the web which could be regarded as illegal, offensive, in bad taste or immoral.

Misuse of the internet may, in certain circumstances, constitute a criminal offence. In particular, misuse of the e-mail system or inappropriate use of the internet by viewing, accessing, transmitting or downloading any of the following material, or using any of the following facilities, will amount to gross misconduct (this list is not exhaustive):

- Accessing pornographic material (that is writings, pictures, films, video clips of a sexually explicit or arousing nature), racist or other inappropriate or unlawful materials.
- transmitting a false and/or defamatory statement about any person or organisation.
- sending, receiving, downloading, displaying or disseminating material which is discriminatory, offensive, derogatory or may cause offence and embarrassment or harass others.
- transmitting confidential information about the School and any of its staff, students or associated third parties.
- transmitting any other statement which is likely to create any liability (whether criminal or civil, and whether for the employee or for the School).
- downloading or disseminating material in breach of copyright.

- engaging in online chat rooms, instant messaging, social networking sites and online gambling.
- forwarding electronic chain letters and other materials.
- accessing, downloading, storing, transmitting or running any material that presents or could present a risk of harm to a child.

Any such action will be treated very seriously and may result in disciplinary action up to and including summary dismissal.

Where evidence of misuse is found the School may undertake a more detailed investigation in accordance with our Disciplinary Policy, involving the examination and disclosure of monitoring records to those nominated to undertake the investigation and any witnesses or members of management involved in the disciplinary procedure.

If necessary, such information may be handed to the police in connection with a criminal investigation.

Digital cameras

The school provides digital cameras, video equipment and iPads for the purposes of digital recording. Staff must be aware of the following guidelines:

- Photos can only be taken of pupils or staff if permission has been previously provided and is held within school records.
- Photos must only be named with the pupil's or staff's name if they are to be accessible in school only. Photos for the website or press must only include a pupil's first name.
- The use of personal digital cameras in school is **not** permitted, including those which are integrated into mobile phones, iPads or similar.
- All photos must be downloaded to the school network as soon as possible.

File Storage

Staff members have their own personal area on the network, as well as access to shared network drives. Any school related work must be stored on one of these network drives. **Personal files are not permitted on the network areas.** Staff are responsible for ensuring they have rights for the storage of any file in their area, for example copyright music files. Any files stored on removable media must be stored in accordance with the information access and security policy, summarised as follows:

- If information/data must be transferred it must be saved on an encrypted, password protected, storage device.
- No school data is to be stored on a home computer, or un-encrypted storage device.
- No confidential, or school data which is subject to the Data Protection Act can be transferred off site unless it is sent by secure email.

Mobile Phones

Mobile phones are permitted in school, with the following restrictions:

- They are not to be used for personal use during individuals' working hours but can be used during non-working time such as during breaks. Mobile phones must not be used in front of pupils.
- Whilst members of staff are working in the classroom, their phones must be securely stored in a bag/cupboard/locker.
- The use of personal digital cameras in school is **not** permitted, including those which are integrated into mobile phones, iPads or similar.
- The use of mobile phones (including school phones) for taking photos of pupils is not permitted under any circumstances.
- All phone contact with parents regarding school issues will be through school phones. Personal mobile numbers must not be given to parents at the school.

Social networking

The School has a Social Media Policy which must be read in conjunction with this policy. The key requirements for staff are as follows:

- Staff members have a responsibility to protect the reputation of the school, staff and students. Staff must always treat colleagues, students and associates of the school with professionalism and respect whilst using social networking sites.
- Social networking sites must be used responsibly, and users must ensure that neither their personal or professional reputation and/or the school's reputation, nor the reputation of individuals within the school are compromised by inappropriate postings.
- Use of social networking sites for school business is not permitted, unless via an officially recognised school site and with the permission of the Headteacher
- Members of staff must notify the Headteacher if they consider that any content shared or posted via any information and communications technology, including emails or social networking sites conflicts with their role in the school/setting.
- No school information, communication, documents, videos and/or images must be posted on any personal social networking sites.
- No details or opinions relating to any pupil are to be published on any website.
- Users must not knowingly cause annoyance, inconvenience or needless anxiety to others (cyber bullying) via social networking sites.
- No opinions regarding another member of staff which could cause offence, can be posted.
- No photos or videos, which show pupils of the school who are not directly related to the person posting them, can be uploaded to any site other than the school's website.
- No comment, images or other material can be posted anywhere, by any method, that would bring the school or the profession into disrepute.

- Users must not contact any student or parent/carer on any form of social media. If a student and/or parent/carer contacts you on social media, you must immediately notify the Headteacher and Designated Safeguarding Lead.
- Users must also refrain from contacting or entering into correspondence with previous students and/or parents/carer of the Dove House School Academy Trust on any form of social media, particularly where such contact could jeopardise the reputation of the Dove House School Academy Trust and/or members of staff.
- Users must not give students or parents/carers access to their social media sites e.g. being friends on Facebook. This also applies to previous students and their parents/carers.

Monitoring of the ICT Systems

The school may exercise its right to monitor the use of its ICT systems. This includes websites accessed, the interception of e-mail and the viewing of data stored, where it believes unauthorised use of the school's ICT system is, or may be taking place, or the system is, or may be being used for criminal purposes. Any inappropriate material found will be deleted, and action taken in line with this policy.

Monitoring software is installed to ensure that use of the network is regularly checked by the network provider to ensure there are no pastoral or behaviour concerns or issues of a safeguarding or prevent nature.

Other reasons for monitoring the ICT systems include the need to:

- ensure operational effectiveness of the services provided.
- maintain the systems.
- prevent a breach of the law, this policy, or any other school policy.
- investigate a suspected breach of the law, this policy, or any other school policy.

Failure to Comply with the Policy

Any failure to comply with the policy will result in disciplinary action. Depending upon the severity of the offence, a breach of this policy could be considered gross misconduct leading to summary dismissal.

Any unauthorised use of the school's ICT systems, Cloud-based ICT systems, the internet, e-mail and/or social networking site accounts, which the Headteacher considers may amount to a criminal offence or is unlawful shall, without notice to the user concerned, be reported to the police or other relevant authority.

The school reserves the right to audit and/or suspend a user's network, e-mail and/or application account(s) pending an enquiry, without notice to the user concerned.



STAFF ACCEPTABLE USE AGREEMENT

As a school user of the network resources/ equipment I hereby confirm that I have read and understood the Acceptable Use Policy and that I agree to follow the school rules (set out within this policy) on its use. I will use the network/ equipment in a responsible way and observe all the restrictions explained in the school acceptable use policy. If I am in any doubt, I will consult the Headteacher.

I agree to report any misuse of the network to the Headteacher.

I agree to report any websites that are available on the school internet that contain inappropriate material to the Headteacher.

I agree to ensure that portable equipment such as cameras, iPads, phones or laptops will be kept secured when not in use and to report any lapses in physical security to the IT Manager immediately.

Specifically, when using school devices. I agree that:

- I must not use these devices for inappropriate purposes.
- I must only access those services I have been given permission to use.
- I must not download, use or upload any material which is unsuitable within a School setting or that may cause disruption to the School network.

I understand that any failure to comply with the policy will result in disciplinary action. Depending upon the severity of the offence, a breach of this policy could be considered gross misconduct leading to summary dismissal.

I understand that staff under reasonable suspicion of misuse in terms of time or content may be placed under retrospective investigation or have their usage monitored.

I understand that the School will monitor communications to uphold this policy and to maintain the School's network (as set out within this policy).

Signed Date

Print name

Temporary Policy Addendum:

Context

This addendum is written considering the Tier 5 National Lockdown, which came into force on 4th January 2021. This Policy addendum is effective from 4th January 2021 until further notice.

Supporting children not in school

Dove House School Academy is committed to ensuring the safety and wellbeing of all its children and young people.

The Designated Safeguarding Lead will ensure that a robust communication plan is in place for each child, their parent(s) / carers and the allocated social worker or placing authority. This will be carried out by DSL, deputies, tutors and LSA's through weekly wellbeing/safeguarding phone calls.

To enable this to happen it has been agreed that during the lockdown period the acceptable use agreement is to be varied specifically so that staff can make safeguarding/well-being calls to pupils and/or parents using their own mobile phones.

Dove House School Academy expect staff to adhere to the measures set out below:

- Staff must ensure that they block their mobile phone number, before making any calls. To do so, they must follow the guidance provided by the Data Protection Lead.
- Staff working in school must use a school phone to make the calls.
- Staff who are allocated with a school mobile phone must use this to make the calls.
- Staff must not store parent/carer telephone numbers in their phone. Telephone numbers must be obtained via SIMS each time it is required.
- Staff must delete the parent/carer telephone number from their records/call history once they have finished the call.
- Staff must not record any telephone conversations.
- Staff must advise the Academy of their intention to use their personal mobile phone so that their details can be recorded.

All other expectations within the acceptable use agreement remain in place.